

# PRIVACY POLICY

procedure for collecting, using, storing, and protecting the personal data of Subscribers

Revision date: 24.06.2026

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This Privacy Policy (hereinafter the **Policy**) governs the procedure for collecting, using, storing, and protecting the personal data of Subscribers provided when using the website, products, and services offered under the AHOST trademark, owned by SUVAN NET LLC, registered in accordance with the legislation of the Republic of Uzbekistan (hereinafter **AHOST**). By using AHOST services, the Subscriber confirms their agreement with the terms of this Policy.

## 1. General Provisions

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1.1. This Policy has been developed in accordance with the Law of the Republic of Uzbekistan «On Personal Data» No. ZRU-547 dated 02.07.2019, as well as other applicable regulatory legal acts of the Republic of Uzbekistan.

1.2. AHOST complies with the requirements of the legislation in the collection, processing, storage, and protection of Subscribers' personal data.

1.3. Personal data means any information relating directly or indirectly to a specific natural person who is the subject of personal data.

1.4. The processing of personal data is carried out by AHOST on the principles of lawfulness, fairness, proportionality, expediency, and confidentiality.

1.5. The legal basis for processing personal data is the consent of the personal data subject, the service agreement, as well as the requirements of the legislation of the Republic of Uzbekistan and international organizations, including ICANN and domain registries.

## 2. Composition of the Data Collected

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2.1. During registration and use of AHOST services, the following personal data may be collected:

- Surname, first name, patronymic (full name);
- Email address;
- Phone number;
- Residential address;
- Passport details: series and number of the passport or ID card; date of issue of the document; validity period of the document (valid until); name of the authority that issued the document;
- Personal Identification Number of a Natural Person (PIN);
- Date of birth.

2.2. Depersonalized data may also be collected and processed using cookies and analytical tools, including IP address, information about the user's browser and device, as well as other technical data that does not allow direct identification of the user.

### 3. Purposes of Processing Personal Data

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3.1. Personal data is collected and processed solely for the following purposes:

- provision and support of hosting services, domain registration, SSL certificates, and other services;
- identification of the Subscriber;
- compliance with the requirements of ICANN and international and national domain registries;
- processing of payments and accounting;
- interaction with the Subscriber on service matters;
- improvement of the quality of services and technical support;
- sending informational and marketing communications subject to consent;
- compliance with the requirements of the legislation of the Republic of Uzbekistan.

### 4. Conditions of Data Processing and Storage

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4.1. The processing of personal data is carried out using automated and non-automated means.

4.2. Personal data is stored on servers located within the territory of the Republic of Uzbekistan and/or in foreign states that provide adequate protection of personal data, or subject to the consent of the personal data subject, in accordance with the requirements of the legislation.

4.3. The retention period for personal data is up to 5 years from the moment of termination of the use of services, unless a different period is established by law.

### 5. Transfer of Personal Data to Third Parties

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5.1. Personal data may be transferred to third parties solely in the following cases:

- in connection with the registration and servicing of domain names, including the transfer of mandatory registration data to national and international registries, as well as the publication of data in WHOIS and RDAP systems in accordance with registry rules;
- in fulfillment of the requirements of the law;
- upon lawful request from authorized state bodies;
- to counterparties when providing comprehensive services, subject to confidentiality;
- with the consent of the personal data subject.

### 6. Rights of the Personal Data Subject

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6.1. The Subscriber has the right to receive information about the purposes, methods, and terms of processing of personal data.

6.2. The Subscriber has the right to request access to their personal data.

6.3. The Subscriber has the right to demand the modification, clarification, or deletion of personal data.

6.4. The Subscriber has the right to withdraw consent to the processing of personal data.

6.5. The Subscriber has the right to appeal the actions of AHOST to the authorized bodies.

6.6. The Subscriber undertakes to provide accurate and up to date personal data and to update it in a timely manner in their personal account.

## 7. Protection of Personal Data

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7.1. AHOST applies the necessary organizational and technical measures to protect personal data from unauthorized access, alteration, loss, or distribution:

- use of SSL encryption;
- authentication and authorization systems;
- restriction of employee access to personal data.

## 8. Cookies and Analytics

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8.1. The AHOST website uses cookies and analytical tools to improve usability and analyze the use of the site. The Subscriber may disable cookies in their browser settings, which may result in limited functionality of the site.

## 9. Changes to the Policy

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9.1. AHOST has the right to make changes to this Policy. The current version is published on the website and takes effect from the date of publication.

## 10. Prevailing Version

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10.1. This Privacy Policy may be provided in several languages. In the event of any discrepancies, contradictions, or differences in interpretation between the language versions, the Russian language version shall prevail.

## 11. Contact Information

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11.1. For matters related to the processing and protection of personal data, the Subscriber may contact AHOST. The current contact details of the Operator are posted on the official AHOST website in the «Contacts» section.

11.2. The personal data operator is SUVAN NET LLC (AHOST trademark).

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